

Important Information About Electrical System Upgrades in Your Neighborhood



September 27, 2017

Dear Neighbor,

Southern California Edison (SCE), along with crews from our approved contractor Diversified Utility Services, will be working in the area soon to make improvements to the electrical grid. This maintenance work is important to ensure the power grid is supported with up to date technology and reliability for continuous improvement. We understand that this work in the community can be an inconvenience to customers. We are committed to minimizing any inconveniences and ensuring the safety of the public. Thank you for your patience as we complete these upgrades.

Upgrades in Your Area

We will be replacing poles, upgrading electrical equipment on poles, and upgrading overhead wires in the community. These upgrades are necessary to improve reliability and capability due to rapid technology advancements and increased customer electricity demand.

Project Area

This work is taking place in the City of Bishop.

Work Timeline*

1st Outage	Start Date and Time: October 9, 9:00 p.m. End Date and Time: October 10, 6:00 a.m.
2nd Outage	Start Date and Time: October 16, 9:00 p.m. End Date and Time: October 16, 11:59 p.m.

**Please be advised these dates and times are subject to change due to safety concern, unforeseen operational factors, or inclement weather.*

*** Work hours will vary based on permit conditions.*

What to Expect

- For crews to work safely, SCE may schedule maintenance power outages during construction. In these cases, we will notify you by phone, text, email and mail at least 72 hours prior to the outages.*

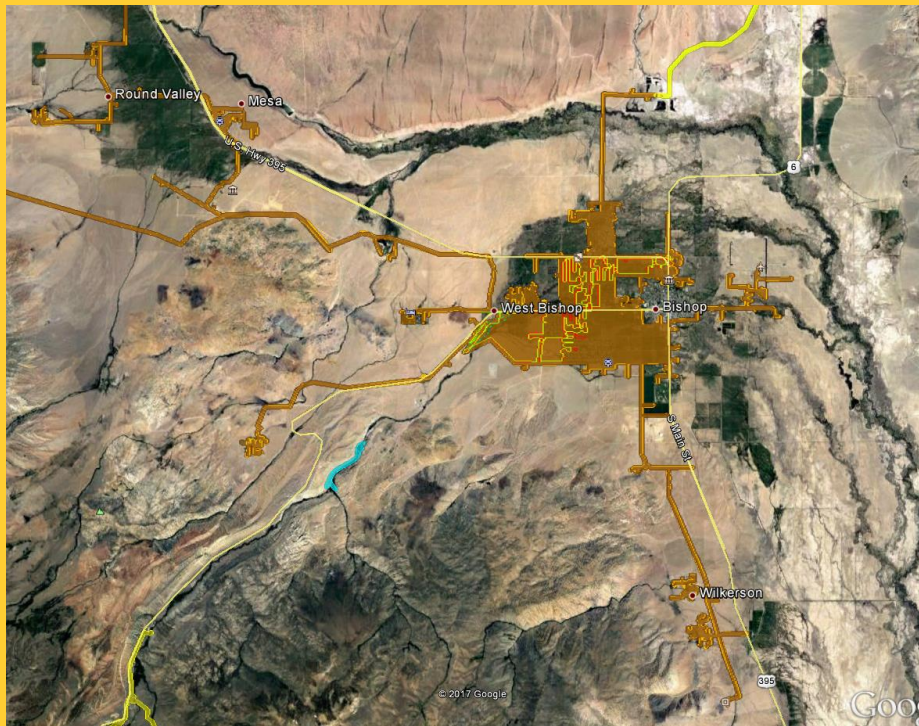
****You can sign up to receive outage alerts using your preferred method of communication via sce.com/outage.***

If you have questions, please visit our website: on.sce.com/upgrades

For emergencies or downed power lines please dial 911

For Customer Service dial 1-800-655-4555

SCE will provide the latest information about outages at sce.com/outage



Here are some tips for customers preparing for a maintenance outage:

- Customers with a medical condition that require electric-powered life support equipment should be sure to have a backup power system in place or make other plans for health and welfare during an outage.
- Make sure food stays as cold as possible by keeping refrigerator and freezer doors closed and placing blocks of ice inside.
- Learn how to manually open security gates and garage doors.
- Notify any security companies that monitor the customer's home or business.
- Protect computers, televisions and other sensitive equipment by unplugging them.
- If you use medical equipment in your home, SCE offers a Medical Baseline program. To learn more about the program and its benefits, including enrollment, please visit sce.com or call SCE at 1-800-655-4555.